

COMPLIMENTARY PRIVILEGES FOR ALL GUESTS

At the airport:

- · Meet & assist on arrival at Velana International Airport by dedicated team
- Access to Sun Siyam Lounge at seaplane terminal on arrival for guests being transferred via seaplane; Sun Siyam Seaplane Lounge offers complimentary Wi-Fi, bottled water, soft drinks, tea or coffee, snack buffet and 10 minute spa trial massage until 17.00
- Access to Domestic airport Lounge at Domestic terminal on arrival for guests being transferred via Domestic flight; Domestic Lounge offers complimentary Wi-Fi, bottled water, soft drinks, tea or coffee & snack buffet

At the resort:

- · Welcome drink
- Multilingual Butlers dedicated to assist guests with reservations for dining and activities
- · Free WIFI
- · 1 Scheduled Guided Lagoon Snorkelling Tour per guest per stay
- Celebratory cake and a bottle of wine for guests whose birthday falls during the stay
- Access to recreation, fitness centre 24/7, PlayStation and Wii game at recreation centre
- Regular evening entertainment
- · Invitation to Management Cocktail

Villas:

- 2 bottles of water per villa, No tray charge for room service, Tea & Coffee facilities
- Coffee capsules (only in Pool Beach Villa, Infinity Water Villa, Aqua Retreat, Hidden Retreat and Celebrity Retreat)
- Hidden, Aqua and Celebrity Retreats: Personal Butler, complimentary in villa breakfast and daily sunset canapés

Children:

- · Access to Kids Club (3 12 years of age)
- Unlimited ice cream at La Cremeria, for Kids below 14.99 years of age, from 11.00 to 19.00

Water sports:

Kayak and windsurfing equipment (one hour per day per villa)
 Experience required to utilize windsurfing equipment, lessons provided at extra cost

Diving Centre:

- · Snorkelling equipment during the stay
- 10 minute free trial Scuba Diving where mandatory advance reservation and minimum 8 years of age is required